



Committee on Accessible Transportation  
Business Meeting  
Wednesday, March 19<sup>th</sup>, 2025  
9:00 a.m. – 11:30 a.m.

Recording:

<https://tmshare.webex.com/recordingservice/sites/tmshare/recording/465abc61e709103dafae0e803176a4c1/playback>

Password: JfPahXg8

**CAT Members**

Jan Campbell  
Annadiana Johnson  
Claudia Robertson  
Dave Daley  
Richard Hunter  
Patricia Kepler  
Jason Jablow  
Sky McLeod  
Franklin Ouchida  
Stella Moore  
T J Anderson  
Tre Madden  
Kathryn Woods

**TriMet**

Justin Rossman, Sr. Community Engagement  
Samuel Hartman, LIFT Service Quality Administrator  
Michael Dohn, Director, Budget & Forecasting  
Eileen Collins Turvey, Dir. Accessible Transportation  
Kaylee Knowles, Web Accessibility  
Mary Hicks, Sr. Admin Asst. ATP  
Kittie Kong, Sr. Community Engagement  
Arisu Yatabe-Masog, IDEA- Sr. Prog. Coordinator  
Raychel Schindelman, Digital Accessibility Spec.  
Christina Barboza, Mgr. Community Engagement  
Erin Graham, Board of Directors, CAT Liaison  
Joseph Camper, Sr. Analyst ADA – Legal Services  
Nikki Sato, Software Developer  
Bruce Smith, IDEA

**Guests/Public**

Adam Kriss  
Abby Griffith  
Ryan Skelton  
Lisa Strader, PBOT ADA

**Minutes**

09:00 - **A. Opening Remarks** – Jan Campbell

1. Introductions – round table.
2. Approval of Agenda - adjust the agenda, adding the selection committee to after the general public comment– Motion to approve by Dave Daley, second by TJ Anderson no discussion all in favor.
3. Approval of February Business Minutes – Correction of the spelling of Kathryn Woods name. Motion by Patricia Kepler to approve, second by Sky McLeod, no discussion, all in favor, none opposed.
4. Claudia Robertson brought up the vote on the selection committee’s slate of members – Annadiana is making motion to present the slate to Board of Directors –second by Kathryn Woods. No objections, no abstentions. Please send this list of prospective members to the general manager.

09:15 - **B. General Public Comment**

- Adam Kriss shared about going to last month’s new bus operator training at the Powell location. When he went to leave, the bus stop across the street headed towards downtown Portland from the Powell location, is very inaccessible.
  - Justin Rossman will check on this stop.
- Dave Daley agreed that several stops on Powell are not in good shape. Dave asked to put Powell on a future fixed route meeting Agenda.

09:18 - **C. Selection Committee** – Annadiana Johnson provided the slate. A total of 5 positions - 4 CAT members whose terms were up and 1 open vacant position – Those chosen were Jan Campbell, Patricia Kepler, Dave Daley, Ulysses Garcia, and Abdelrahman Osman. They also chose 2 alternates in the off chance that someone needs to leave or has health issues. The two people are Margaret (Margie) Morris and Madelyn Temple to move forward. These seven people will be presented to the General Manager Sam Desue Jr. and to the TriMet Board.

- Eileen Turvey clarified that the slate goes to the General Manager, Sam Desue Jr. for concurrence and then the Board President, Dr. Lewis.
- Claudia Robertson clarified that Annadiana Johnson would like to present to the general manager the names of the 5 members and 2 alternates selected.

09:25 - **D. TriMet Board of Directors Update** – Director Erin Graham shared with the CAT committee that the Board of Directors (BOD) reviewed the TriMet business plan in their recent meeting. The discussion included how to measure effectiveness, and will changes lead to the results of increasing ridership and satisfaction, as well as decreasing environmental impacts. The BOD also talked about the budget, mainly capital funding and it is unclear at this time what the federal funding streams will be in this new administration. The board then talked about different scenarios and timing of different projects. There was a presentation from the Portland Opportunities Industrial Center (POIC) whereby the local chapter engages formerly incarcerated individuals to retrain them to go out into the communities and use their experience to reduce violence in our communities. They will partner with TriMet and be on the fixed route system to help support and de-escalate issues to increase the safety on TriMet’s system. The Board of Directors also recognized the bus operator who was held at gunpoint recently and managed to de-escalate the situation while opening the back doors of the bus to let passengers escape. The General Manager is looking into de-escalation training to provide to all bus drivers for those high stress, high danger incidences.

- Jan Campbell offered to show up at the Board of Directors meeting. Some CAT members mentioned that they listen to these meetings virtually.

09:35 - **E. TriMet Employee Resource Groups** – Arisu Yatabe-Masog, Senior Community Engagement Coordinator, Inclusion, Diversity, Equity and Access (I.D.E.A.) Arisu shared the list of TriMet Employee Resource Groups (ERG) and provided a brief description of what each of their focus was geared towards– we have 9 resource groups at TriMet, to include: ASPIRE ERG, BAA ERG, LEAD ERG, PRIDE ERG, RISE ERG, Ruta Latina ERG, TriMet Vets ERG, The Women’s Forum ERG, TriMet-Able ERG. All employees are welcome to enroll in any ERG.

- There was discussion regarding making disabilities visual within the ERG presentation.

10:03 - **F. Fixed Route subcommittee update** – Fixed Route Co-Chair – Dave Daley Shared the discussion the committee had regarding the Bus driver who was held at gunpoint and how do we help people on the bus remain calm, because all of these incidents are a little different. We want to avoid escalating the situation by being super emotional.

2. Transit oriented development – Effective uses regarding SE 122<sup>nd</sup> and SE 180<sup>th</sup> park and rides. Long term projects that need to collaborate with security at those sites because neither of those sites feels secure.

3. Bus Shelter redesign project. This discussion was shortened due to time constraints and therefore the engineers agreed to meet with CAT members at the JCMC where they outlined shelter sizes on the floor and the group worked with engineering to have a more comprehensive discussion of how the shelters should accommodate those with mobility devices.

- Franklin Ouchida shared about shelter designs, falcon devices, and e-reader placement. Adjustments such as sliding the bench to one side of the shelter so mobility devices have room to get in, and be out of the elements. The smallest bus shelter is 8 x 10, where many of them are small and currently only have a 5 foot roof.
- Dave Daley noted that looking at the fixed route reports, it again shows 82<sup>nd</sup> Ave. has the most ADA passups. TriMet needs to do something about the capacity of mobility devices allowed on the buses or this will not change.
- Eileen Turvey has spoken with Jessie Stemmler, asset support team who gathers this data. They will be looking at specific stops to see if more frequent buses during certain times would help and provide a more accurate look at future needs.
  - Joe Tobias shared with the committee that QR surveys are at bus stops and platforms which take you directly to a site to report passups.

10:13 - **G. Wayfinding ad hoc update** – Wayfinding Co-Chair – Sky McLeod talked about the proposed stops for 82<sup>nd</sup> Ave. and mapping the stops. There was also conversation about location of beacons at transit centers.

- Justin Rossman shared the conversation regarding live streaming wayfinding service that LIFT is looking into. TriMet is also hiring a college intern who will be coming to help support us with research on how this resource can support low or no vision riders' guidance around transit centers.
- Eileen was thinking that April's Executive Committee meeting would be a good time to demonstrate the Aira technology with a video that would help give people a better feel for what this program provides.

10:17 - **H. TriMet Staff Updates – Justin Rossman**

- Franklin Ouchida was chosen to be on the Community Advisory Committee (CAC) for 82<sup>nd</sup> Ave. Transit Project. He is CAT's involvement in the Community Advisory Committee (CAC). However, those meetings are open to the public.
- April's Executive Committee meeting has moved from 4/1 to 3/31 from 12:00pm – 2:00pm to accommodate those going to the Salem Capital for Transit day.
- Last call for Transit Day at the Capitol 4/1 we need to know who all is interested in attending.
- Transit Driver Appreciation Day (TDAD) re-cap. TriMet staff started early morning at each of our garages to tell our drivers how much we appreciate them. There was also fixed route celebrations outside of the JCMC.
- Still taking nominations for those interested in Executive Committee positions in the May business meeting. Open positions are chair-person as well as member at large.
  - Jan Campbell commented that nominations can be taken from the floor as well.
- Invitations to the Annual CAT Luncheon were sent and we want to make sure everyone got theirs.
  - Patricia Kepler did not receive the invitation – Justin will resend.
- Jan Campbell asked if we have heard anything from the Street Trust about getting tickets for people who would like to go to the summit.
  - Justin Rossman is working internally on getting tickets and he has not heard anything yet.

#### 10:23 - I. **Committee Member Feedback & Discussion**

- Franklin Ouchida – Street Trust OATS Conference needs more disabled people representation.
- Lisa Strader submitted a proposal for a panel regarding accessible transportation – ADA, and is awaiting the approval. Lisa has asked that several if not all of the presentations, (not just one or two) have accessibility be integral to this summit. So that people with

disabilities can see themselves in the conversations that are being had.

- Eileen Turvey shared that a one hour webinar on “Presenting Well” will be accessible by QR code. It will have the facilitators guide, the toolkit and a recording of the presentation.
- Kathryn Woods commented that there are longer hold times for LIFT reservations from 5 – 20 minutes. She has been using the web tool instead.
  - Eileen Turvey, remarked that there are currently staffing issues and apologized for the delay. She also said we are intentionally looking to hire multi-lingual speakers which has also delayed the process.

**10:30 - J. Break**

**10:45 - K. TriMet Budget Presentation** – Michael Dohn, Director, Budget & Forecasting  
FY2026 Proposed Budget to include TriMet Resources - Operating Revenues, Tax Revenue, Federal Operating Grants, State Funding, and Bond Proceeds. TriMet Requirements – Personnel Services, Materials & Services, Other Post-Employment Benefits, Capital Improvement Program, Debt Service, Contingency (3% per policy + increased by \$50 million over the 3% due to federal uncertainty). Budget Timeline - Public Rollout – March 5<sup>th</sup>. Public hearing/comment April 23<sup>rd</sup>, Adopt Budget – May 28<sup>th</sup>. Must have a budget in place before July 1<sup>st</sup>.

**11:15 - L. Comments and questions**

- Dave Daley questioned the age of the current paratransit vehicles and how far they are over their recommended replacement age.
  - Eileen Turvey will provide the information on the ages in the current fleet.
- Claudia Robertson – STIF funds are considered what they have been – no tax increase. What about the Fiscal cliff – 2031
  - Michael Dohn – shared that TriMet is working on this and going thru the numbers in order to mitigate this.
- Kathryn Woods asked if ridership or payroll tax is the most lucrative thing for TriMet.

- Michael Dohn replied that payroll tax revenue is still TriMet's largest source. It's about 58 – 60% of our overall revenues.
- Richard Hunter and Franklin Ouchida both asked about Passenger Fare subsidy programs for low to no income.
  - Michael Dohn replied revenue shared between agencies with the HOP and Portland Street Car– STIF is currently supporting those programs.
- Claudia Robertson – Tapping your Hop card is necessary and important, it's like inventory. It's important for ridership numbers regardless of whether it's a subsidy ride or not.
- Ryan Skelton – Is there an email for asking budgetary questions?
  - Michael Dohn – yes we have an open channel and I will send it to Justin Rossman to provide that for you.
- Jan Campbell asked about the Accessible Transportation line item.
  - Eileen Turvey answered with Penske Maintenance contracts, Ride Connection contracts, Transdev contracts etc.
- Jan Campbell asked Justin to put public comment at the Board of Directors meeting regarding budget, on the Executive Committee meeting Agenda.

**Eileen Turvey** shared that a key opportunity to advocate about your lived experience for the critical need of transportation for older adults and people with mobility issues is Transit Day at the Capital in Salem. Be there in person and make your voices be heard.

**Claudia Robertson** asked if those who weren't able to go to Salem could still get a list of their legislators and email addresses to reach out to them.

**Justin Rossman** Transit Day has one paratransit bus and those who responded that they will be going are, Franklin Ouchida, Jan Campbell, Kathryn Woods, possibly Annadiana Johnson and Justin Rossman. Dave Daley will be driving down.

#### 11:29 - **M. Upcoming CAT meetings**

- Wayfinding Ad Hoc March 25th at 9:30am
- Executive Committee Planning March 31<sup>st</sup> at 12:00pm
- Fixed Route Subcommittee April 9th at 9:30am
- Business Meeting April 16th at 9:00am

**Upcoming CAT new operator trainings:**

- Bus New Operator Training – March 20<sup>th</sup> 11:45am
- MAX new operator training – March 24<sup>th</sup> 12:15pm
- LIFT New Operator Training – April 10<sup>th</sup> 1:00pm

11:32 - **N. Adjourn Business Meeting**